

# **Exhibit JJ-19**

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

07/13/21 - 1925 - Supervisor #1 / Dispatcher  
#4

1 SUPERVISOR #1: Hello?

2 DISPATCHER #4: Hey, [REDACTED].

3 It's [REDACTED] again. .

4 SUPERVISOR #1: Hey.

5 DISPATCHER #4: Hey, what -- [REDACTED]  
6 [REDACTED] and [REDACTED] is unavailable due  
7 to storm -- working storm duty. What's that?

8 SUPERVISOR #1: That's probably not  
9 true.

10 DISPATCHER #4: Okay.

11 SUPERVISOR #1: I don't know. That's  
12 probably some bogus Arco stuff.

13 DISPATCHER #4: Okay. [REDACTED]  
14 is signed on right now. You want me to just  
15 call him?

16 SUPERVISOR #1: Yeah.

17 DISPATCHER #4: Okay. Yeah, that's  
18 kind of not cool.

19 SUPERVISOR #1: Yeah, I think somebody  
20 else mentioned that. It's from yesterday, I  
21 think.

22 DISPATCHER #4: Is it?

23 SUPERVISOR #1: Uh-huh.

24 DISPATCHER #4: Yeah, I mean, that  
25 needs to get resolved because [REDACTED]

1     won't get called. All right. I'll manually call  
2     him then.

3                 SUPERVISOR #1: Thank you.

4                 DISPATCHER #4: All right. Bye.

5                 SUPERVISOR #1: Bye.

6                 (End of recording)

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22


23

24

25

C E R T I F I C A T I O N

I, Sonya Ledanski Hyde, certify that the  
foregoing transcript is a true and accurate  
record of the proceedings.

A handwritten signature in blue ink, appearing to read "Sonya Ledanski Hyde", is written over a horizontal line.

Veritext Legal Solutions  
330 Old Country Road  
Suite 300  
Mineola, NY 11501

Date: September 16, 2021